

Redemption House Presents

THE QUARTERLY REVIEW

April 2022-
June 2022



**SPRING INTO
SUMMER!**

INDEPENDENT LIVING

This past quarter showed residents staying the same or improving in most areas with the exception of residents asking for medications. We have instituted an improvement plan for this and chore completion since, although it increased, is still low.

The results from this most recent quarter are as follows: We had 10 residents participating in our girls' life-skills program at different times across the quarter and 7 residents in our boys' home. The active achievement rate of youth was as follows:

- Job seeking and Job performance * 4
Residents held jobs with 100% attendance.
- Meal Planning **80%**
- Shopping * **50%**
- Meal Prep * **76%**
- Chore completion **23%**
- Laundry completion **65%**
- Weekly Life-skills Lessons **91%**
- Remembering to ask for medication: **41%**

THANKFUL FOR NEW STAFF AND RESIDENTS

Residents:

We had 3 discharges and 4 intakes at our girls' home last quarter. One discharge turned into a subsequent intake when she came back to us after only a few weeks. The other girls all stepped down and are doing well in family units.

We had 9 discharges and 8 intakes at our boys' home last quarter.

- 2 were respite
- 1 went to a kinship
- 5 went more restrictive
- 1 reunified with father

Staff: Four staff were terminated last quarter. None of these staff were replaced during this time frame.



Shine On!

Five boys and Seven girls were eligible to participate in our Aftercare Program in the last quarter.

-Two younger boys are doing well in family units.

The latest news

With our QRTP status complete, we are focusing on training and improvement plans. We completed this year's Trauma Informed training for all staff and have continued with monthly meetings and trainings.

FUN EXPERIENCES WITHIN OUR COMMUNITY

This quarters earned trip was to Hershey PA! There the residents visited the Milton Hershey Museum, Hershey's Chocolate World, the AACA Car Museum, and Echo Dell Indian Caverns.



They learned about the history of the town, the making of chocolate, cave science, and the progression of the automobile. We had fun at these event and just hanging out at the hotel, swimming at the pool.

IMPROVEMENTS:

Independent Living Improvement Plan: We created and completed a new improvement plan. Service Plan goals were not being consistently met. This has improved greatly since the plan was carried out.

Daily Schedule Improvement Plan: This plan was completed in April. Both homes showed great improvement following a more scheduled day. Spot checks via camera showed bedtimes followed 100% of the time, residents rooms are clean with beds made. Video game time at the boys' house has been reduced and outdoor activity increased.

New plans have been created for:

HOW ARE WE BEHAVING?

Number of Restraints:

Boys House: 19

Girls House: 4

The girls' incidents involving restraints decreased from 8 in the previous quarter to 4 this quarter. While Critical incidents increased, very few necessitated restraints. There was no pattern among staff of one doing more restraints, or of girls being unnecessarily restrained. 4 different girls and 4 different staff were involved.

The boys home increased from 13 to 19 incidents involving restraints. We had an increase in peer to peer and AWOL attempts. Ironically, one resident was responsible for instigating many of these situations, but was not involved in any restraints. He has since been discharged. The resident with the most restraints, 7, is currently doing well and getting ready to return home. The child with the second greatest number, 3, is also doing well. There was no discernable pattern between caregivers. Eleven different staff were involved in the restraints.



Critical Incidents

Boys

-Two boys are in Bridges. One is changing locations. The other is currently holding two jobs and doing well.

- One male resident timed out of the program. He was placed with his mother and despite repeated attempts to contact them, we were unable to.

-Two female residents successfully graduated the program and are in a foster placement.

-One girl returned to us after being placed with family.

-Remaining lovely ladies are succeeding in family units.

Progress towards Goals:

Residents making progress in or already having achieved 90 or more % of objectives was 0.

Residents making progress in or already having achieved 80 -90 % of goals: 5 Girls, 2 boys

Residents making progress in or already having achieved 70-80% of goals: 2 Boys, 3 Girls

Residents making progress in, or already having achieved less than 70 % of goals: 4 Boys

Of the 4 that scored below 70%:

- Two were new residents that had

Call Log: Logging resident calls and the results of those calls was not consistently occurring, especially in the boys' home.

Medication Log: Residents 16 years of age and older are supposed to ask for their medication to get them in the habit of remembering to take their meds when they age out. Staff are supposed to highlight their initial if the resident asks for medication. This was not consistently occurring.

New cameras were installed at the boys home. These are wireless and more difficult to tamper with. So far, they have enhanced the ability to monitor situations greatly.



IN-HOUSE STAKEHOLDER SURVEY RESULTS:

Caseworkers and Other Professionals: 8 out of 48 surveys completed 17%

Strongest Areas:

Accuracy of goals in targeting behaviors in need of remediation= 7 great, 1 average

Health care of residents = 6 great, 1 average, 1 poor

Kindness to residents=5 great, 3 average

Timeliness of administration in responding to email/calls/text= 5 great. 3 average

Lowest rank

psychiatric care = 2 poor, 3 average, 3 great

counseling services= 2 poor, 2 average, 4 great

Scoring Overall out of 88 - rating of average to great 92%

Greats =51 61%

Average=30 34%

Poor =7 8% (poor rated came from 3 surveys)

Comments- none provided

Staff- 20 surveys sent out - 11 completed 55% completed ,

3 strongest areas ranked:

Do you find your work at RH meaningful 10 yes, 1 somewhat

Do you feel there is a scope of personal growth , such as skill enhancement?

10 yes, 1 no

Are you inspired by the purpose and mission of our company? 9 yes, 2 somewhat

136 CIR's ... No pattern involving residents or staff to discern that a child was being singled out. Steady increase in CIR's in the area of AWOL. We had 44 incidents of AWOL and then we also write a report upon the return, so this area was responsible for about 75% of incidents. This was followed by peer to peer altercations with 34 such incidents.

There are continued concerns over easy access to THC with the kids. There seems to be a correlation between residents who are accessing drugs and residents who are causing the most issues.

Girls

30 CIR's ... No pattern involving residents or staff to discern that a child was being singled out etc. The highest behavioral areas were in self-harm and AWOL, but the numbers weren't so high as to be of concern.

Note: Multiple critical behaviors may be involved in one incident.

*There was an increase in incidents from last quarter to this quarter in the boys' home and a decrease in the girls' home. This can be attributed to the presenting issues of the children we received.

whose goals had only been established a couple of weeks.

- One regressed as a result of copying older boys behaviors and needing to step down.
- One unfortunately spiraled down and ended up being discharged. The cause could not be determined. He showed no progress at first, then appeared to be doing great, only to spiral even further.

On a scale of 1- 10 how do you rate work-life balance out of 10 responses 40% rated 9 or above, 40% rated 8-5, and 20% rated 2 or below.

Positive reviews- My coworkers are awesome and my managers try hard to balance all of our stress My love of our mission and the children inspire me to do my best work

What would be your reason for leaving if you quit? (3-better pay, 2 lack of support, 2 kid stress)

Resident Surveys:

13 completed of 15 residents 87%

RH takes care of my physical needs? very well 11, pretty well 2

RH takes care of my emotional needs? very well 8, pretty well 5

RH takes care of my spiritual needs? very well 12, pretty well 1

RH takes care of my intellectual need? very well 10, pretty well 3

RH treated me with respect. Very well 6, pretty well 7

RH remind me of my goals and help me reach them. very well 7, pretty well 5, not well 1

RH offers incentives for me to work toward earnings. very well 12, pretty well 1,

RH keeps me safe while I am here. very well 11, pretty well 2

RH cares about my thoughts and feelings. very well 7, pretty well 6



WE WANT TO HEAR FROM YOU!

Our website has been altered to include more information. Go to <https://www.redemptiongroupohomes.com/> and check us out! You can contact us through this venue

OR

REACH US WITH QUESTIONS OR COMMENTS AT : redemption.promisehouses@gmail.com

